

American Kennel Club
P.O. Box 900053
Raleigh, N.C. 27675-0953

Subject: Shih-Tzu litter number
TS65D98001 Pandora's Puppies
(Tammy Lane)

To: American Kennel Club (AKC)

This letter is to file an official complaint concerning the breeder above about a five and a half month old puppy that was purchased on November 06, 2024.

The puppy was born on June 06, 2024.

The purchase price was one thousand dollars for the female puppy. The breeder and I discussed the intent to breed the new

puppy. We also discussed what colors to breed her to in order to produce certain color puppies.

Enclosures 13 + 14 verifies this.

The breeder said to me that

I should skip the first 6 month

heat that she hasn't had yet.
I told her I would wait until
after she was a year old or
older. I also discussed buying
a AKC boy from her to breed
the current puppy with in order
to produce puppies. We discussed
the intention of the puppy
having AKC registered litters.
She (the breeder) added that
the value of AKC registered
puppies and spoke of the future
sell of the puppy's litters and
how much I should sell the
puppies for. She (the breeder)
said the puppies value wasn't
in the puppies but in the AKC
paperwork. She said if the puppies
were registered with another
kennel club the value would
be much less than an AKC
registered puppy. After paying
for the puppy and signing her
copy of her warranty she folded
the paperwork and handed me
the envelope of paperwork. I

I was currently holding the puppy. I asked her about seeing the paperwork and asked her to explain the AKC paperwork to me. She told me that the only thing I needed to do was go online to register the puppy, that I would need the online pin, litter number and type pin, while she was pointing to the information on the application. At that time nothing was marked out on the application. The brick was signed by her. She never said anything about the puppy being limited registration and the box wasn't blacked out. She told me it was easy just follow the online instructions and they will mail the certificate within a few weeks. She add that if I had any issues to contact her and she would help me. She turned to her desk she was sitting at and I turned to my husband and was talking to him about

the puppies name. Before we left she handed me the envelope with the paperwork enclosed. I didn't open the envelope until I was ready to give my new puppy her name and to register her on the AKC website as instructed by the breeder. That was November 09, 2024. I started typing the information the website was requesting and I quickly noticed that there was a black box added to the application covering the registration type pin number. I immediately contacted the breeder by text to ask for the pin number so I could register my new puppy. The breeder stated that the cost of the puppy was reduced to one thousand dollars and that was why she decided to mark out the pin on the AKC application. This is the first time I was made aware that she was selling the puppy at a discount or that my puppy's

future litters couldn't be AKC registered. I was never told that one thousand dollar price for the five and a half month old puppy had a stipulation attached to it stating that her offspring were unregisterable under AKC guidelines. If I had known these facts I would not have bought the puppy, since my intent was to buy an AKC registered female to breed to an AKC registered male to produce AKC registered litters. See enclosure 17. The current price in my area is around twelve hundred dollars for an AKC registered female Shih-Tzu 8 week old puppy. I thought she was one thousand dollars due to her age. I have attempted by text on multiple occasions to resolve the issue. The breeder has not responded to me. I think a fair solution would be any of the following:

1. The breeder releases the pin number so all future litters

- may be AKC registered as we discussed before the sale.
2. A partial refund of six hundred dollars and I keep the puppy knowing that any litters can't be AKC registered.
 3. A full refund of one thousand dollars and I return the puppy to the breeder.

Under the terms of sale (enclosure 5) my signature and date are not on my copy of the contract. Please investigate how Pandora's Puppies conduct business and refuse's to respond to their customers. I expect more from a reputable AKC approved breeder. In my opinion AKC should consider revoking this breeders AKC registration privilages based on this alone.

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