

Re: Stevens Books Order Confirmation #R566274001

From: Stevens Books (support@stevensbooks.com)

To: tom56071@yahoo.com

Date: Monday, February 13, 2023 at 03:40 PM CST

Hi,

We attempted to refund your card again, We were unable too because the claim has not been closed by the bank. Once the claim is closed we will issue your refund. Let us know if you have any other questions, or concerns.

Thanks

Xasia Lewis
Stevens Books
(336) 861-4007
5626 Riverdale Dr
Jamestown NC 27282

On Mon, Feb 13, 2023 at 12:37 PM tom56071 <tom56071@yahoo.com> wrote:

You never talked to me about anything I have all you're messages .you never tried to resolve the problem

[Sent from Yahoo Mail on Android](#)

On Mon, Feb 13, 2023 at 11:36 AM, tom56071
<tom56071@yahoo.com> wrote:

The branch bank started the claim against you

[Sent from Yahoo Mail on Android](#)

----- Forwarded Message -----

From: "Stevens Books" <support@stevensbooks.com>

To: "tom56071" <tom56071@yahoo.com>

Sent: Mon, Feb 13, 2023 at 10:36 AM

Subject: Re: Stevens Books Order Confirmation #R566274001

Hi Tom,

Since you have started a claim with your bank, We are not able to refund you until your bank closes the investigation, as we previously talked about this during our phone call.
Let us know if we can further assist you.

Thanks

Xasia Lewis
Stevens Books
(336) 861-4007

On Sun, Feb 12, 2023 at 8:09 PM tom56071 <tom56071@yahoo.com> wrote:

i expect to see something in the bank no later than the 21 st of the month its plenty of time to refund my money to the bank .youre not going to like what legal action will be imposed on you next

thomas w keim

On Wednesday, February 1, 2023 at 04:54:26 PM CST, support@stevensbooks.com <support@stevensbooks.com> wrote:



Thank you for your purchase!

Hi Thomas Keim, we're getting your order ready to be shipped. We will notify you when it has been sent.

Order R566274001 Summary



(Pack of 3) 12V 30A Relay for Ram Trailer Tow Lights, Replaces The VFM-21F42-S01 x 1

\$44.79

Subtotal:	\$44.79
Shipping Free Shipping:	\$0.00
Order Total:	\$44.79

If you have any questions, reply to this email or contact us at support@stevensbooks.com.

Thank you for your business.
Stevens Books Team