

Primos text communication: 407-607-1654

26591619 reservation ID

I still haven't received any details

We are working on all of the back end requirements to get that info to you. It does take a little bit to get it all coordinated and are working on it. I'll text you as soon as it is complete. Thank you for your patience and understanding.

The door code is not working

What code did you put in? We will verify

Sorry on phone coordinating other house too

142246

My apologies it's 140246

Instructions for second home sent.

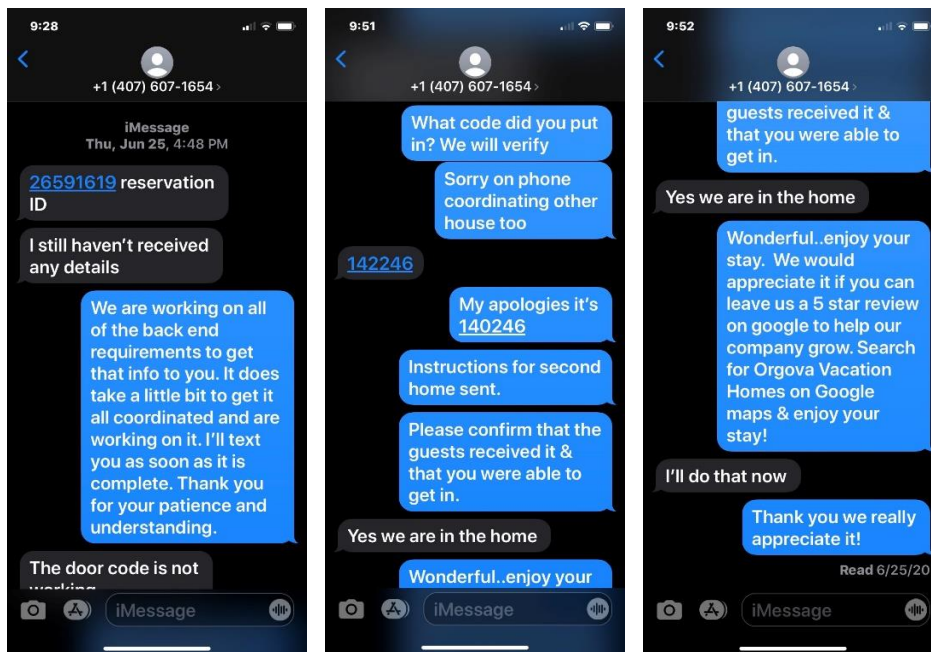
Please confirm that the guests received it & that you were able to get in.

Yes we are in the home

Wonderful..enjoy your stay. We would appreciate it if you can leave us a 5 star review on google to help our company grow. Search for Orgova Vacation Homes on Google maps & enjoy your stay!

I'll do that now

Thank you we really appreciate it!



Edwards contact information provided

Primos Edwards  
9115 NW 27th Pl  
Gainesville, FL 32606  
4076072665  
Card 5624  
Reservation 26584786  
primasedwards@gmail.com

Justina Edwards  
12396 Muddy Creek Lane  
Fort Meyers, FL 33913  
4077078900  
Card 8117  
Reservation 26591619

June 25th through June 30th

Call communications from 407-607-1654 - Please see attached records

## Primos Edwards Reservation

**Booking ID 26584786, Primos Edwards**

Booking ID: 26584786    Property: Windsor Villa 2003 - 5T\*300830\*2003    Category: MC/Online  
 Arrive: 6/25/2020    Guest Name: Primos Edwards    Owner booking?:   
 Depart: 6/30/2020 (5 nights)    Email: primasedwards1@gmail.com    Scenario: 2

[Rates](#)   [Extras](#)   [Payments](#)   [Check-in/out](#)   [House Keeping](#)   [Guests](#)   [General](#)   [Comments](#)   [Scratch Pad](#)   [Flags](#)   [Inspections](#)   [Uploads](#)   [Payouts](#)

Booking Rates				MC / Owner Amounts	
Amount (ex tax)	Sales Tax @ 7.500%	Tourist Tax @ 6.000%	Total Tax	Total Inc Tax	
Rental: 650.00	Ave 130.00 pn: 48.75	39.00	87.75	737.75	MC Commission amount
Clean Fee: 165.00	12.38	9.90	22.28	187.28	<input type="radio"/> Fixed Amount (\$): 0.00
Booking Fee: 18.57	1.39	1.11	2.50	21.07	<input checked="" type="radio"/> Percentage (%): 20.00
Pool Heat: 0.00	0.00	0.00	0.00	0.00	Commission to MC: 130.00
Extras: 78.65	0.00	0.00	0.00	78.65	Pool heat to MC: 0.00
<b>Total: 912.22</b>	<b>62.52</b>	<b>50.01</b>	<b>112.53</b>	<b>1024.75</b>	100% of clean to MC: 165.00

Owner charges to MC: 0.00  
 Total amount to MC: 504.75  
 Total amount to Owner: 520.00

**Channel Partner Commission**  
 Calculated from booking category: 0.00  
 Override amount:

[Owner Charges..](#)   [Show Calcs..](#)

Booking Actions OK

## Primos Edwards Contact info entered on website

Orgova / 59081 (Administrator) - CiiRUS Version 2019 (build 022.3)

[Dashboard](#)   [Website & Marketing](#)   [Owners & Homes](#)   [Management Company](#)   [Reservations & Quoting](#)   [Channel Manager](#)   [Guest Services](#)   [Accounting Functions](#)   [Account Settings](#)   [Support & Documentation](#)   [Training Videos](#)

Reservations   **Bookings List**   Find:    Property: Aviana Resort - 6H\*291950\*421

**Search / Filter**  
 First name:    Person ID:   
 Last name:    Top X:   
 Telephone:    Category:   
 Email:

All    No email address    Duplicate email address    Address not tidied  
 Include comments in grid?   Search:    2 records

ID	First	Last	Email	Category	Type	Date Added
4256766	Primos	Edwards	primasedwards1@gmail.c...	Not specified	Account	6/25/2020
4257123	Justina	Edwards	primasedwards1@gmail.c...	Not specified	Account	6/25/2020

**Contact Details**  
 Title:   
 First:     Male    Female    Not specified  
 Last:   
 Email:    [Email..](#)  
 Email 2:   
 Telephone:    Cell:   
 Allow marketing emails?

**Address**  
 Combined address:   
 Address 1:   
 Address 2:   
 City:   
 County:   
 State / Province:   
 Country:   
 Zip / Post Code:   
 Split address correct?   [Tidy Address](#)

Owner: Shane Harstine, Prop ID: 291950   Properties: 183   [New Reservation..](#)

## Primos Edwards Payment

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Dashboard Website & Marketing Owners & Homes Management Company Reservations & Quoting Channel Manager Guest Services Accounting Functions Account Settings Support & Documentation Training Videos

Reservations **Credit Card Processing** Find: edwards Property: Aviana Resort - 6H\*291950\*421

Card Payments Email Templates Payment Page Options

Filter by Date: Start Date: 6/3/2020 End Date: 7/3/2020

Filter type: All Rental payment Security deposit Owner

Filter status: All Pending Approved Declined

Charges / Refunds Transaction ID: All Charges Refunds

Booking ID: 26584786 Assign to Booking TBS Print CC Link Delete Refresh

Submitted	Guest / Owner	Status	Type	Property	Account Type	Last 4	Refund?	Entered on Booking?	In Owner AC?	Amount
6/30/2020	Ann Marie Foster	Payment Taken	Rental Payment	Windsor Villa 2003 - 5T*3...	Card	6136		<input checked="" type="checkbox"/>	<input type="checkbox"/>	922.95
6/30/2020	Ann Marie Foster	Payment Taken	Rental Payment	Windsor at Westside - 4T...	Card	6136		<input checked="" type="checkbox"/>	<input type="checkbox"/>	965.38
6/29/2020	Barbra Johnson	Refunded	Rental Payment	Aviana Resort - 6H*3305...	Card	1985	R	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2079.01
6/29/2020	Barbra Johnson	Payment Taken	Rental Payment	Aviana Resort - 6H*3305...	Card	1985		<input checked="" type="checkbox"/>	<input type="checkbox"/>	2079.01
6/29/2020	Christine Bronson	Declined	Rental Payment	Aviana Resort - 6H*2919...	Card	2245		<input type="checkbox"/>	<input type="checkbox"/>	1496.92
6/29/2020	Christine Bronson	Refunded	Rental Payment	Solterra Resort - 5H*315...	Card	2245	R	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2033.90
6/29/2020	Christine Bronson	Payment Taken	Rental Payment	Solterra Resort - 5H*315...	Card	2245		<input checked="" type="checkbox"/>	<input type="checkbox"/>	2033.90
6/26/2020	Kathleen Sims	Refunded	Rental Payment	Champions Gate - 8H*31...	Card	6884	R	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2847.89
6/26/2020	Rose Luma	Refunded	Rental Payment	Aviana Resort - 6H*3305...	Card	6766	R	<input checked="" type="checkbox"/>	<input type="checkbox"/>	2079.01
6/26/2020	Rose Luma	Payment Taken	Rental Payment	Aviana Resort - 6H*3305...	Card	6766		<input checked="" type="checkbox"/>	<input type="checkbox"/>	2079.01
6/26/2020	Kathleen Sims	Payment Taken	Rental Payment	Champions Gate - 8H*31...	Card	6884		<input checked="" type="checkbox"/>	<input type="checkbox"/>	2847.89
6/25/2020	Rose Luma	Declined	Rental Payment	Aviana Resort - 6H*3305...	Card	6883		<input type="checkbox"/>	<input type="checkbox"/>	1813.29
6/25/2020	Denise Smith	Payment Taken	Rental Payment	Windsor Villa 2003 - 5T*3...	Card	6909		<input checked="" type="checkbox"/>	<input type="checkbox"/>	1327.36
6/25/2020	Justina Edwards	Payment Taken	Rental Payment	Windsor at Westside - 8H...	Card	8117		<input checked="" type="checkbox"/>	<input type="checkbox"/>	2925.25
6/25/2020	Primos Edwards	Payment Taken	Rental Pay...	Windsor Villa 2003 - 5...	Card	5624		<input checked="" type="checkbox"/>	<input type="checkbox"/>	1003.68
<b>28534.45</b>										

Process Payment (live merchant account) 25 Jun 20 - Payment of \$1003.68 successfully processed. (127252427:47 / 127252427:47)

Take Payment Authorize Only Declined Refund Add Comment

Owner: Shane Harstine, Prop ID: 291950 Properties: 183

## Justina Edwards Reservation

Booking ID 26591619, Justina Edwards

Booking ID: 26591619 Property: Windsor at Westside - 8H\*292061\*2167 Category: MC/Online

Arrive: 6/25/2020 Guest Name: Justina Edwards Owner booking?:

Depart: 6/30/2020 (5 nights) Email: primasedwards1@gmail.com Scenario: 8

Rates Extras Payments Check-in/out Guests General Comments Scratch Pad Flags Payouts

Booking Rates	Amount (ex tax)	Sales Tax @ 7.500%	Tourist Tax @ 6.000%	Total Tax	Total Inc Tax
Rental	2270.70	Ave 454.14 pn 170.30	136.24	306.54	2577.24
Clean Fee	195.00	14.63	11.70	26.33	221.33
Booking Fee	0.00	0.00	0.00	0.00	0.00
Pool Heat	0.00	0.00	0.00	0.00	0.00
Extras	126.68	0.00	0.00	0.00	126.68
<b>Total</b>	<b>2592.38</b>	<b>184.93</b>	<b>147.94</b>	<b>332.87</b>	<b>2925.25</b>

View extras..

MC / Owner Amounts	Amount
MC Commission amount	0.00
Fixed Amount (\$)	0.00
Percentage (%)	20.00
Commission to MC	454.14
Pool heat to MC	0.00
0% of clean to MC	0.00
Booking fee to MC	0.00
Cart Extras to MC	126.68
Owner charges to MC	0.00
Total amount to MC	580.82
Total amount to Owner	2344.43

Show Calcs..

Channel Partner Commission

Calculated from booking category: 0.00

Override amount:

Booking Actions OK

Justina Edwards Contact info entered on website

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Dashboard Website & Marketing Owners & Homes Management Company Reservations & Quoting Channel Manager Guest Services Accounting Functions Account Settings Support & Documentation Training Videos

Property Aviana Resort - 6H\*291950\*421

### Bookings List

Search / Filter

First name: [ ] Person ID: [ ]  
 Last name: edwards Top X: [ ]  
 Telephone: [ ] Category: [ ]  
 Email: [ ]

All  
 No email address  
 Duplicate email address  
 Address not tidied

Search 2 records

ID	First	Last	Email	Category	Type	Date Added
4256766	Primos	Edwards	primasedwards1@gmail.c...	Not specified	Account	6/25/2020
4257123	Justina	Edwards	primasedwards1@gmail.c...	Not specified	Account	6/25/2020

Contact Details

Title: [ ]  
 First: Justina  
 Last: Edwards  
 Email: primasedwards1@gmail.com  
 Telephone: 4077078900  
 Address: 12396 Muddy Creek Lane, FORT MYERS, Florida, United States of America, 33913

Owner: Shane Harstine, Prop ID: 291950 Properties: 183

## Justina Edwards payment

Orgova / 59081 (Administrator) - CiRUS Version 2019 (build 022.3)

Dashboard Website & Marketing Owners & Homes Management Company Reservations & Quoting Channel Manager Guest Services Accounting Functions Account Settings Support & Documentation Training Videos

Property Aviana Resort - 6H\*291950\*421

### Credit Card Processing

Card Payments Email Templates Payment Page Options

Filter by Date: Start Date 6/3/2020 End Date 7/3/2020

Filter type:  All  Rental payment  Security deposit  Owner

Filter status:  All  Pending  Approved  Declined

Charges / Refunds:  All  Charges  Refunds

Submitted	Guest / Owner	Status	Type	Property	Account Type	Last 4	Refund?	Entered on Booking?	In Owner AC?	Amount
6/30/2020		Payment Taken	Rental Payment	Windsor Villa 2003 - 5T*3...	Card					95
6/30/2020		Payment Taken	Rental Payment	Windsor at Westside - 4T...	Card					38
6/29/2020		Refunded	Rental Payment	Aviana Resort - 6H*3305...	Card		R			01
6/29/2020		Payment Taken	Rental Payment	Aviana Resort - 6H*3305...	Card					01
6/29/2020		Declined	Rental Payment	Aviana Resort - 6H*2919...	Card	2				92
6/29/2020		Refunded	Rental Payment	Solterra Resort - 5H*315...	Card	2	R			30
6/29/2020		Payment Taken	Rental Payment	Solterra Resort - 5H*315...	Card	2				30
6/26/2020		Refunded	Rental Payment	Champions Gate - 8H*31...	Card	6	R			89
6/26/2020		Payment Taken	Rental Payment	Aviana Resort - 6H*3305...	Card	6				01
6/26/2020		Payment Taken	Rental Payment	Aviana Resort - 6H*3305...	Card	67				01
6/25/2020		Payment Taken	Rental Payment	Champions Gate - 8H*31...	Card	6				89
6/25/2020		Declined	Rental Payment	Aviana Resort - 6H*3305...	Card	6				29
6/25/2020		Payment Taken	Rental Payment	Windsor Villa 2003 - 5T*3...	Card	6				3
6/25/2020	Justina Edwards	Payment Taken	Rental Pay...	Windsor at Westside...	Card	8117				2925.25
6/25/2020	Primos Edwards	Payment Taken	Rental Payment	Windsor Villa 2003 - 5T*3...	Card	5624				1003.68

28534.45

Process Payment (live merchant account)

25 Jun 20 - Payment of \$2925.25 successfully processed. (127257595:47 / 127257595:47)

Take Payment Authorize Only Declined Refund

Owner: Shane Harstine, Prop ID: 291950 Properties: 183